

sBux



- 1** In order to receive your vouchers and transact on the sBux system you must have been granted a NSFAS loan or bursary
- 2** Dial ***134*176#** and enter your ID to authenticate your account
- 3** You will receive your sBux password in an SMS which will give you access to your account
- 4** Once you have received your password, you may access your sBux account by dialing ***134*176#** to check your balances and vouchers
- 5** Spend vouchers at sBux registered merchants

Creating a cash voucher



ON YOUR CELLPHONE:

- Dial the short code ***134*176#**
- Enter your password
- Click Send
- Select option **1. Cash Voucher** and click Send
- Enter amount and click Send
- A list of vouchers will be displayed.

ON THE INTERNET:

- Enter the following link into your browser <https://celbux.appspot.com>
- Log in to your sBux account by typing in your cellphone number and password and click the Login button
- Click Pay
- Enter amount
- Click Done
- Receive SMS with cash voucher number

Spending vouchers at registered merchants

ON YOUR CELLPHONE:

Read voucher number to cashier from your list of vouchers

In order to look up your vouchers:

- Dial ***134*176#**
- Enter your password
- Click Send
- Select option 3. Vouchers
- Click Send
- Read the voucher number to the cashier

ON THE INTERNET:

Read voucher number to cashier.



What happens if you do not spend the total amount of the voucher?

- If you paid with a cash voucher, your change will be added to your cash balance.
- If you paid with a food, books or accommodation voucher, your change will be issued as a new voucher



Note: Each screen needs to be acted on within 20 seconds, otherwise you will be required to repeat the process.
Save the following as a contact in your cellphone for easy access: ***134*176#**

Making a payment to a merchant

ON YOUR CELLPHONE:

To make a payment to a merchant with a merchant code (cellphone to cellphone transaction):

- Dial ***134*176#**
- Enter your password
- Enter the Merchant Code
- Enter the amount



Viewing your transactions

ON YOUR CELLPHONE:

- Dial short code ***134*176#**
- Enter your password
- Click Send
- Select option 4. Query
- View cash or voucher balance
- Click Send

ON THE INTERNET:

- Log in to your sBux account
- Click More
- Click Send
- Click Transactions
- View cash or voucher balance

Viewing your vouchers

ON YOUR CELLPHONE:

- Dial short code ***134*176#**
- Enter your password
- Click Send
- Select option 3. Vouchers
- Click Send
- Select the appropriate voucher from the list provided

ON THE INTERNET:

- Log in to your sBux account
- Click on the Voucher icon
- Click Send
- Select the appropriate voucher

Using a Cash Voucher to withdraw cash

If you want to buy goods as well as draw cash at a banking merchants (if you received a Cash Voucher)

- Create a Cash Voucher (see above) and pay for goods.
- Create another Cash Voucher for the amount you wish to draw in cash.

Contact the NSFAS Contact Centre to:

- ✓ Reset your password
- ✓ Report a lost or stolen cellphone
- ✓ Change your registered cellphone number
- ✓ Block or unblock your account
- ✓ Make enquiries about your transactions
- ✓ Log complaints or get information

Call the NSFAS Contact Centre:

08600 NSFAS

0860 067 327

between 8:00am - 5:00pm

Email us: sBux@nsfas.org.za

or visit our website: www.nsfas.org.za



NSFAS

National Student Financial Aid Scheme