AMENDED RULES AND GUIDELINES FOR THE ADMINISTRATION AND
MANAGEMENT OF THE DEPARTMENT OF HIGHER EDUCATION AND TRAINING
TECHNICAL AND VOCATIONAL EDUCATION AND TRAINING COLLEGE BURSARY
SCHEME FOR 2019

“No country can really develop unless its citizens are educated”. Dr Nelson Mandela,
Former President of the Republic of South Africa
# TABLE OF CONTENTS

1. **Section A: Legal Framework** ................................................................. 4
2. **Purpose** .................................................................................................. 4
3. **Policy and Legal Context** ........................................................................ 4
4. **Section B: Rules** ..................................................................................... 6
5. **Bursary Funds Allocation Criteria to Colleges** ........................................ 6
6. **College Fees Versus Allowances** ........................................................... 7
7. **Student Eligibility Criteria for the DHET TVET College Bursary Scheme** 8
8. **Minimum Required Documentation** ....................................................... 8
9. **Exemption from Paying Registration Fees** ............................................ 9
10. **Bursary Administration Process** .............................................................. 9
11. **Bursary Administration Schedule** .......................................................... 10
12. **Role of the Financial Aid And Appeals Committees** ................................ 11
13. **Appeals** ............................................................................................... 13
14. **Criteria for Awarding Bursaries to Students** ......................................... 13
15. **Standardised Allowances** ...................................................................... 17
16. **Awarding of Allowances** ...................................................................... 18
17. **Disbursement of Allowances** ................................................................. 20
18. **Section C: Guidelines** ........................................................................... 22
19. **Compliance with the TVET College Attendance and Punctuality Policy** 23
20. **Verification of Residential Addresses of the Recipients of Allowances** 23
21. **Section D: Additional Pointers and Templates** ...................................... 24
22. **Additional NSFAS and College Responsibilities** .................................. 24
23. **Monitoring and Support** ...................................................................... 24
24. **Marketing** ............................................................................................. 25
25. **Templates** ............................................................................................ 26
ACRONYMS

DG: Director-General
DDG: Deputy-Director General
DHET: Department of Higher Education and Training
FAC: Financial Aid Committee
FAL: First Additional Language
FAO: Financial Aid Officer
FTE: Full time equivalent
ID: Identity Document
NC(V): National Certificate (Vocational)
NQF: National Qualifications Framework
NSC: National Senior Certificate
NSDS III: National Skills Development Strategy III
NSFAS: National Student Financial Aid Scheme
NSF-TVET Colleges: National Norms and Standards for Funding Technical and Vocational Education and Training Colleges
PDE: Provincial Departments of Education
PLP: Pre-Vocational Learning Programme
Report 191: National Education Policy, formal Technical Colleges Instructional Programmes in the RSA
SASSA: South African Social Security Agency
SRC: Student Representative Council
SSS: Student Support Services
TVET: Technical and Vocational Education and Training
Umalusi: Council for Quality Assurance in General and Further Education and Training
VCET: Vocational and Continuing Education and Training
SECTION A: LEGAL FRAMEWORK

PURPOSE

The purpose of this document is to provide the National Student Financial Aid Scheme (NSFAS) and Technical and Vocational Education and Training (TVET) Colleges with the rules and guidelines for the administration, management, and awarding of bursaries to qualifying students.

POLICY AND LEGAL CONTEXT

These rules and guidelines have been developed in accordance with the “National Norms and Standards for Funding Technical and Vocational Education and Training Colleges (NSF-TVET Colleges)”. In terms of the Continuing Education and Training Act, 2006, the Minister of Higher Education and Training must determine policy on the norms and standards for funding TVET Colleges. To this effect, in 2015, the Minister promulgated the National Norms and Standards for funding TVET Colleges, hereafter referred to as the “NSF-TVET Colleges”.

1. In terms of the NSF-TVET Colleges, each student enrolled in a state-funded programme must be subsidised by the state at 80% of the total programme cost. The difference of 20% of the total programme costs, which constitute College fees, must be recovered from the student.

2. In order to ensure that College fees do not constitute a barrier to access to state-funded programmes, paragraph 73 of the NSF-TVET Colleges, and paragraph 5.2.4 of the National Plan for Further Education and Training Colleges in South Africa, 2008; state that the Government shall establish and maintain a national TVET College bursary system and the administration of this bursary scheme will be by NSFAS. This is to ensure that academically deserving and yet financially needy students gain access to education and training opportunities in TVET Colleges. The bursary amount covers the 20% portion of student fees for academically deserving and financially needy students.

3. Paragraph 73 of the NSF-TVET Colleges and paragraph 5.2.4 of the National Plan for Further Education and Training Colleges in South Africa, 2008 further require the Department to develop rules and guidelines for the administration and management of the TVET College Bursary Scheme. This document must therefore be understood against this policy injunction.
4. To gain a comprehensive understanding of the legal and the policy framework that underpins the TVET College Bursary Scheme, these rules and guidelines must be read in conjunction with:

4.1 National Student Financial Aid Scheme Act, 1999 (as amended);
4.2 Continuing Education and Training Act, 2006 (as amended);
4.3 The National Plan for Further Education and Training Colleges in South Africa, 2008;
4.4 National Norms and Standards for Funding Technical and Vocational Education and Training Colleges, 2015;
4.5 The extension of phasing out of the National N Certificates: N1 – N3 (Engineering Studies), Government Gazette No. 33793;
4.6 The extension of the offering of National N Certificates: N4 – N6, Government Gazette No. 33794;
4.7 Approval of the policy document Formal TVET College programmes at Levels 2 to 4 of the NQF, Government Gazette No. 33795;
4.8 Report of the Ministerial Committee on the Review of the National Student Financial Aid Scheme;
4.9 DHET TVET College Student Attendance and Punctuality Policy, 2013;
4.10 NSFAS Guidelines and Regulations, as codified within the NSFAS Student Funding Policy and the NSFAS Handbook; and
4.11 SCHEDULE of Register of Nationally Approved Programmes (updated annually).

5. Pursuant to the commitment made in the policy and legislation cited above, in 2007, for the first time in the history of TVET Colleges, a bursary scheme was introduced as a means to improve access to priority vocational programmes offered at TVET Colleges.

6. The provision of student financial aid is critical for enabling access to TVET Colleges. The role of TVET Colleges as the nucleus of skills development in South Africa is explicitly contained in the National Skills Development Strategy (NSDS) III published in January 2011. The challenge of access to post-school education and training opportunities for academically deserving students but financially needy students is addressed by the bursary scheme.

7. In terms of paragraph 73 of the NSF-TVET Colleges, the Department is required to formulate rules and guidelines regarding the allocation of bursaries to Colleges as well as awarding of such bursaries to students.
8. In 2018 government announced the introduction of fee free education for the post school education and training sector. This resulted in an increase to the joint family income threshold for students who are eligible to receive funding. Furthermore, the TVET sector received a separate allocation for allowances, in addition to the tuition allocation.

9. This policy document delineates the RULES (i.e. Section B) from the GUIDELINES. The latter pertains mainly to the determination of allowances (i.e. Section C). Evidence shows that it is practically impossible for the Bursary Rules and Guidelines to address specific and unique challenges of each College. This reality calls for a radical policy paradigm shift to address these challenges which often cause instability in the sector.

10. Colleges are expected to strictly implement the RULES and follow the GUIDELINES. Should a College wish to deviate from the GUIDELINES section due to its specific and unique circumstances it must develop the Determination of Allowances Policy to respond to its specific and unique circumstances for implementation in 2019 (cf. paragraph 62). In developing the Determination of Allowances Policy, each College must consider utilising the Department’s GUIDELINES as the frame of reference and file its Determination of Allowances Policy for each academic year for audit purposes.

SECTION B: RULES

11. Paragraphs 11 to 59 constitute the RULES section of the Bursary Rules and Guidelines. It is compulsory for Colleges and NSFAS to strictly comply with the RULES section of this document.

BURSARY FUNDS ALLOCATION CRITERIA TO COLLEGES

12. The Department allocates bursary funds to Colleges on an annual basis taking the following into consideration:

12.1 Programme costs in accordance with the NSF-TVET Colleges;

12.2 DHET approved actual Pre-Vocational Learning Programme (PLP), National Certificate (Vocational) (NC(V)) and Report 191 enrolments;

12.3 Students’ academic performance as per the academic progression policy in relation to, NC(V) and Report 191 programmes and retention rates;

12.4 College fees; and

12.5 Available funding.
13. Accurate and fair distribution of the bursary funds is of paramount importance. These principles are applied to the Full Time Equivalent (FTE) enrolment figures finalised by the end of February of each year. Paragraph 13 of the *NSF-TVET Colleges* outlines the following as three key components of the funding formula:

13.1 The first component is the government subsidy which covers 80% of the programme costs;
13.2 The second component is placing a cap on College level fees, thus limiting the portion of programme cost which may be charged to 20% of the programme cost; and
13.3 The third and last component is the establishment of a national bursary scheme to ensure that students who are academically capable but financially needy are assisted to cover their College fees.

**COLLEGE FEES VERSUS ALLOWANCES**

14. It is important to note that the Bursary is meant for both tuition and for allowances. Full payment of College fees is therefore critical as it enables Colleges to execute their core mandate of providing quality teaching and learning. Furthermore, it is important for colleges to have systems and processes in place that will enable the college to monitor student debt and ensure adequate recoveries are put in place. The underpinning principle is that the Department is committed to providing access into vocational educational opportunities for all qualifying students, and thus caters for those who would otherwise not have had the opportunity to access the College because of financial constraints.

15. TVET Colleges will receive the allocation per institution for tuition fees and the allowance budgets will not be allocated per institution but retained by NSFAS as a lump sum for allowances. Colleges must adhere to their approved enrolment plan and enforce strict admission requirements as bursary funds are only intended to subsidise students who qualify for Ministerially-approved programmes based on their respective approved enrolment plans. A College will be responsible for administering the allowance application process and to determine the specific allowance per student (comprising the personal care allowance and transport or accommodation). The Financial Aid Committee will ensure compliance according to the Bursary Rules and Guidelines and College approved policies and procedures where applicable. Where colleges exceed the trends for allocation of travel and/or accommodation allowances, NSFAS will be required to undertake an audit of all qualifying students in the college.
16. The maximum permissible bursary awards are updated annually. Refer to paragraph 40 below for amounts for travel, accommodation and the personal care allowances as well as the programme costs of the 2019 academic year. Programme costs for the following year will be sent separately to Colleges before the end of September of each year.

STUDENT ELIGIBILITY CRITERIA FOR THE DHET TVET COLLEGE BURSARY SCHEME

17. In applying for a DHET TVET College bursary, a student must meet the following eligibility criteria:

17.1 Only South African citizens are eligible for this bursary scheme;

17.2 A student must be registered or intending to register on a PLP, NC(V) or Report 191 programme at any of the fifty (50) public TVET Colleges in South Africa;

17.3 Must be in need of financial assistance (NSFAS will determine whether or not a student meets the financial eligibility criteria);

17.4 Returning students must demonstrate proven and accepted academic performance (academically deserving) in line with the College’s progression policy or the progression prescriptions of the Bursary Rules and Guidelines (whichever is higher);

17.5 Must not be enrolling for a qualification that duplicates previous learning that was state-funded;

17.6 Applicants will qualify if they fall within the maximum threshold of up to R350,000 of combined gross family income per annum and are admitted/received a firm offer for enrolment in a College;

17.7 A student will be funded for PLP for one year only; and

17.8 The N+1 principle must be applied (refer to paragraphs 39.9 and 39.10)

MINIMUM REQUIRED DOCUMENTATION

18. A student who is Means-Test waived only needs to provide a certified copy of her/his Identity Document (certified copy of the student’s Identity Document or certified copy of the birth certificate if NOT older than 18 years).

19. To be deemed acceptable for processing, it is compulsory that a bursary application form of a student who is not Means-Test waived must have the following supporting documents:

19.1 Identity Document of the applicant (certified copy of the student’s Identity Document or certified copy of the birth certificate if NOT older than 18 years);
19.2 Other Identity Documents (certified copies of Identity Documents of both parents or guardian or spouse; a certified copy of the death certificate if one or both of the parents is/are deceased; an affidavit if the student does not know the whereabouts of one or both of their parents);

19.3 Employment documents (salary advice slips not older than three (3) months of the guardian or both parents; a South African Social Security Agency (SASSA) letter or pension slip if the guardian or parents are pensioners; an affidavit if the guardian or parents are unemployed). In making a determination on financial eligibility, please note that a pension and a child grant should NOT be regarded as a form of income;

19.4 Travel and Accommodation documents (if applicable) attached as copies of signed rental agreements and proof of the students’ home address. An affidavit must not be accepted during the awarding of allowances.

20. If there are no certified supporting documents, an affidavit from the relevant member(s) of the household must be submitted by the student. In respect of an unemployed parent, it is the parent and not the student, who must submit an affidavit. Such affidavits are documents issued by the office of the South African Police Service (SAPS). However, affidavits should be the last resort in terms of supporting documents, and should only be submitted if other supporting documents are not available. However, with regard to students applying for accommodation allowances a signed rental agreement will be the only valid form of supporting documentation.

EXEMPTION FROM PAYING REGISTRATION FEES

21. Students who are NSFAS beneficiaries must not be required to pay registration fees. Colleges may not exclude such students on the basis of their inability to pay registration fees. The advance payment is specifically for the purpose of exempting such students from paying registration fees and for paying travel and accommodation allowances of qualifying students.

BURSARY ADMINISTRATION PROCESS

22. The NSFAS manages and administers the Department’s TVET College Bursary Scheme on behalf of the Department.

23. The avenues available for lodging of applications for a bursary will be advised and advocated by NSFAS to TVET Colleges and students through an effective communication strategy. The closing
date for submitting bursary applications must be on the tenth working day from the date of registration.

24. NSFAS must make funding decisions within 10 working days of receipt of a complete application. Furthermore, NSFAS must submit a list of complete, approved, and rejected applications to Colleges at intervals to be determined and communicated by NSFAS. Once NSFAS has made a determination on a complete bursary application it must communicate the outcome to both successful and unsuccessful applicants in writing or through Short Message Service (SMS). The signing of the Schedule of Particulars (SoPs) by successful applicants is no longer a requirement. Henceforth, the signing of the application form will serve as an agreement between NSFAS and the student. The communication to unsuccessful applicants must provide the specific reason(s) for declining the application. Lists of names of successful and unsuccessful bursary applicants must be sent to Colleges regularly.

25. Returning NSFAS bursary beneficiaries who have had NO break in funding or studies and have progressed to the next level of the funded course, must NOT apply again. NSFAS will process their bursary application using the previous examination results obtained directly from the Department. In this regard, Colleges will inform NSFAS, by no later than 30 January of each year, of which returning students qualify for funding after due diligence has been done on the results and alignment with the progression policy.

26. NSFAS and Colleges must administer bursaries according to the Bursary Administration Schedule in the Table below. The minimum percentage of the College’s allocation has to be claimed by the specified due dates. The Department and NSFAS will, as at 30 September of each year, regard the balance in a College’s bursary allocation as unspent bursary funds for that particular year. These unspent bursary funds will be re-distributed to Colleges that requested additional bursary funds, on merit, and had claimed their full allocation as at 30 September of that particular year.

**BURSARY ADMINISTRATION SCHEDULE**

<table>
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<tr>
<th>ACTIVITY</th>
<th>RESPONSIBILITY</th>
<th>DATE</th>
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<tbody>
<tr>
<td>Submission of College <em>Determination of Allowances Policies</em></td>
<td>Colleges</td>
<td>31 January 2019</td>
</tr>
<tr>
<td>Submission of the schedule of meetings of the Financial Aid Committee (FAC) together with the list of FAC members and their contact details</td>
<td>Colleges</td>
<td>31 January 2019</td>
</tr>
<tr>
<td>Submission of reports of compliance to the 80% minimum class attendance requirement to NSFAS</td>
<td>Principals</td>
<td>Monthly</td>
</tr>
</tbody>
</table>
Final allocations released for each academic year | DHET | 30 March 2019
--- | --- | ---
50% of the total allocation claimed | Colleges | 30 April 2019
75% of the total allocation claimed | Colleges | 30 June 2019
Student bursary applications open for the following year | Colleges | 1 August 2018
100% of the total allocation claimed | Colleges | 30 September 2019
Bursary Administration and Management workshops for the following year | DHET & NSFAS | October/November 2018

**ROLE OF THE FINANCIAL AID AND APPEALS COMMITTEES**

27. The introduction of the NSFAS centralised bursary management system does not imply that Colleges do not need to have a Financial Aid Committee (FAC). The functions of the Financial Aid Committee include, but are not limited to the following:

27.1 Enforce strict compliance to the Bursary Rules and Guidelines;
27.2 Promote honest and transparent bursary administration processes; and
27.3 Members of the Financial Aid Committee must comply with the *Bursary Rules and Guidelines* and are governed by this document in decision-making.

28. The above-mentioned functions of the Financial Aid Committee will evolve as part of the transition stage to the NSFAS centralised bursary management system. The Financial Aid Committee (FAC) must have, at a minimum, one meeting per month to monitor bursary administration processes. Detailed minutes of the FAC meetings must be kept for future reference and verification of decisions taken.

29. The Financial Aid Committee is required to be a stakeholder-inclusive structure that includes representation from:

29.1 Student Support Services;
29.2 Finance;
29.3 Corporate Services;
29.4 Student Representative Council (2 central SRC members and 1 SRC member per campus);
29.5 Marketing; and
29.6 Management (including campus managers).

30. The meetings of the Financial Aid Committee must be chaired by the Deputy Principal: Finance. Furthermore, given the recent audit findings raised by the Auditor-General of South Africa it is
critical that Deputy Principals: Finance take full accountability for administration of the bursary scheme to ensure that more effective and efficient bursary administration processes are applied. This must cover all aspects with regard to bursary application, bursary administration, financial management including student billing and debt collection as well as NSFAS claims and receipts processing. All documentation in this regard must be available for audit purposes in the college, conducted internally and externally through NSFAS.

31. The College Principal may use his/her discretion to add other representatives to the Financial Aid Committee. The College must submit a schedule of meetings as well as the letter reflecting the names and contact details of all the members of the Financial Aid Committee and the Bursary Appeals Committee to the Department before the end of January of each year (the letter must be signed by the College Principal).

32. The Financial Aid Committee must keep records of all its meetings (minutes), which may be required for audit purposes, especially in respect of decisions which impact on the bursary awards to students.

33. The Financial Aid Committee must forward its recommendations in respect of the applications for allowances to the Principal for approval. Payments made to Colleges will not exceed the College’s bursary allocation, as confirmed by the Department.

34. It is important for the Principal, as the College’s Accounting Officer, to validate the process through his/her signature. An imprint of his/her name and the date on which the signature was appended to the report/claim should accompany the Principal’s signature. If the Principal has delegated the responsibility, the letter of delegation must be enclosed.

35. The College must credit the accounts of all successful applicants within two weeks of the College having received bursary funds and a list of bursary beneficiaries from NSFAS. Furthermore, the campus finance office must provide successful applicants with copies of their statements within two weeks of the College having received payment from NSFAS and having credited the accounts of the successful applicants. All unsuccessful applicants are liable for payment of their College fees, subject to the outcome of the appeal process. An unsuccessful applicant who intends to contest the decision of NSFAS or the College Financial Aid Committee must lodge an appeal in
writing with NSFAS or the College Bursary Appeals Committee within ten (10) working days of having received the outcome of his/her bursary application.

**APPEALS**

36. The avenues available for lodging of applications for a bursary will be advised and advocated by NSFAS to TVET Colleges and students through an effective communication strategy. NSFAS and the College Financial Aid Committee must formulate and provide a template which unsuccessful applicants must use to lodge an appeal. NSFAS and Colleges are required to keep an Appeals Register of students who have contested the decisions made on their bursary applications.

37. The role of the Bursary Appeals Committee is to consider student appeals and to make recommendations to NSFAS in respect of appeals that are submitted to NSFAS and/or the College. This process must also be properly documented and must reflect the eventual outcomes.

38. A College is required to set up a Bursary Appeals Committee which should be constituted as follows:
   - College Principal;
   - Deputy Principals: Academic, Student Support Services;
   - Chief Financial Officer;
   - SSS Manager (Financial Aid Manager); and
   - President of the SRC (or the Deputy President of the SRC if the appeal is lodged by the President).

   The College principal may use his/her discretion to add other representatives to the Bursary Appeals Committee.

**CRITERIA FOR AWARDING BURSARIES TO STUDENTS**

39. NSFAS must use the criteria below when awarding bursaries to students:
   - In making a determination on the bursary applications, the College and NSFAS must consider the bursary application together with the supporting documents (refer to Template A) and compliance with the financial eligibility criteria;
   - The financial need of the student must be assessed using the NSFAS financial eligibility criteria when awarding bursaries to students. Students MUST provide details on the
employment status of both of their parents or guardian as these impact on the eligibility for bursaries. In this regard, students must submit a death certificate if one/both parent(s) is/are deceased or an affidavit if they do not know their whereabouts. The submission of the particulars of both parents is compulsory as it has a bearing on the NSFAS financial eligibility criteria. An application that does not have particulars of both parents is incomplete and therefore it must NOT be accepted. The determination on the NSFAS financial eligibility test is compulsory and evidence of such determination must be retained at NSFAS for audit purposes. The financial need of the student will be assessed at the point of first application, and students will not need to re-apply annually provided they progress to the next level and there is no break in their studies. **Students who passed NC(V) Level 4 and intend to enroll for Report 191 N4, passed after repeating a level or had a break in their studies, must reapply. Students who were unfunded during the previous registration cycle (trimester/semester/year) must apply**;

39.3 The academic merit of the returning student must be assessed using an academic record or statement of results when awarding bursaries to students;

39.4 All NC(V) and Report 191 bursary recipients who FAIL to progress to the next level of their studies must NOT be awarded a bursary to repeat a level that they failed. This determination must be made by the College and communicated to NSFAS;

39.5 **Payment of College fees is intended to enable Colleges to undertake their mandate and thus under no circumstances will NSFAS or Colleges make payment of College fees to students. If there is any excess amount for College fees for the current academic year, trimester or semester, such excess amount must be returned to NSFAS granted that the excess amount resulted from the funded amount for fees being higher than the actual fees charged to the account of the student for the funded time period. The College’s admission policy must provide for deregistration and such students should be timeously communicated to NSFAS so that students don’t continue to receive allowances when they have left the college. The Department’s admission policy framework articulates this fully**;

39.6 For new NC(V) Level 2 and Report 191 (N1 and N4) students, academic criteria must be applied using the school report, National Senior Certificate and N3 statement of results. NSFAS and the College Financial Aid Committee must review documented evidence of
satisfactory academic performance in awarding bursaries to students enrolling in Level 2 and N1 and N4 programmes;

39.7 A bursary may only be awarded to students progressing to the next NC(V) Level if they passed at least 5 subjects in the previous NC(V) level. In cases where the criteria for progression to the next level is stricter as per the progression policy of the College then the College progression policy will apply. All NC(V) students are eligible for NSFAS regardless of the mode of delivery (i.e. full-time, part-time, distance) provided they are registered for at least 5 NC(V) subjects at the same level. Where colleges restrict students categorised as part-time/distance regarding the number of subjects that they can enrol for, these restrictions automatically disqualify such students as they cannot meet the requirements mentioned above;

39.8 A bursary may only be awarded to students if they passed a minimum of 3 subjects in the previous N-Level. However, in cases where the criteria for progression to the next level is stricter as per the progression policy of the College then the College progression policy will apply. All Report 191 students are eligible for NSFAS regardless of the mode of delivery (i.e. full-time, part-time, distance) provided they are registered for at least 3 Report 191 subjects at the same level. Where colleges restrict students categorised as part-time/distance regarding the number of subjects that they can enrol for, these restrictions automatically disqualify such students as they cannot meet the requirements mentioned above;

39.9 Students may be awarded bursaries up to a maximum of four years for completion of the NC(V) programme. Colleges must make a determination of the forth qualifying year for the student to receive the bursary;

39.10 Report 191 students may be awarded bursaries if they passed at least 3 subjects at N3 and N6 and have one outstanding subject. This provision is made for a period of four or six months (depending on whether the student is in an engineering or business-related programme), and is applicable to continuous study and will be paid in proportion to one trimester or one semester to complete one subject;
39.11 Where bursaries are awarded for outstanding subjects only, the actual costs per subject must be charged.

39.12 Bursary recipients who switch from one programme to another (i.e. from NC(V) to Report 191 programme N1 – N3 or vice-versa) or change programmes within an NC(V) or Report 191 programme during the course of their studies are not eligible for financial assistance. Furthermore, bursary recipients who complete NC(V) Level 4 are not eligible for financial assistance should they want to enroll for another NC(V) programme or Report 191 programme N1 – N3; similarly bursary recipients who complete Report 191 N4 - N6 are not eligible for financial assistance should they want to enroll for another Report 191 programme N4 - N6 or an NC(V) programme. However, bursary recipients who complete NC(V) Level 4 are eligible for financial assistance for an additional two year period, should they want to enroll for Report 191 (N4 – N6);

39.13 Umalusi recognises credit transfer between the National Senior Certificate (NSC) and the NC(V) in the following subjects:

39.13.1 English Home Language or First Additional Language (passed at 40% and above);
39.13.2 Mathematics (passed at 30% and above);
39.13.3 Mathematical Literacy (passed at 30% and above); and
39.13.4 Physical Science (passed at 50% and above).

The formula in paragraph 39.11 above should also be used to determine the bursary award for NC(V) students with credit transfer from one or more NSC subjects; and

39.14 NSFAS regulations state that no refunds will be made if there is a balance in the student’s account after his/her account has been settled. No student will receive cash payment or a refund from NSFAS/the College at the end of the year in respect of a bursary award granted to the student for the payment of fees or other expenses. Re-allocation of unutilised bursary funds of students who drop out from the College during the course of their studies has audit implications, and as such, the College must not consider such course of action. Colleges must return unutilised funds to NSFAS for redistribution.
STANDARDISED ALLOWANCES

40. The Department has introduced standard allowances in the TVET sector to improve the turnaround times on determination and payment of allowances to students. The Table below indicates items that may be claimed from the bursary. All costs listed in the Table below are standardised amounts that must be awarded to students in 2019 and these standardised amounts must not be reduced or exceeded. The awarding of allowances will be based on the recommendations of College Financial Aid Committee which may be approved by the Principal.

All costs are per annum for the 2019 academic year.

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<tr>
<th>ITEM</th>
<th>COST</th>
<th>COMMENT</th>
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<tr>
<td>College fees: NC(V) and Report 191 programmes</td>
<td>Full cost of College fees as indicated in the programme costs of the current academic year</td>
<td>Limited to one NC(V) or Report 191 programme per student per annum.</td>
</tr>
<tr>
<td>Travel</td>
<td>60% of bursary beneficiaries</td>
<td>R7,000 per annum</td>
</tr>
<tr>
<td>Personal care allowance</td>
<td>100% of bursary beneficiaries</td>
<td>R2,750 per annum</td>
</tr>
<tr>
<td>Accommodation</td>
<td>40% of bursary beneficiaries</td>
<td>R15,000, R18,000 or 24,000 per annum</td>
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Note: College accommodation is inclusive of meals (Colleges and landlords for private accommodation must provide at least three meals a day. The Financial Aid Committee should include meals in the accommodation allowance in instances wherein students do not receive meals from the landlord).
41. The Department has introduced a new category of allowances, that is, the personal care allowance which is R2,750 per annum per student for all bursary students. This allowance is intended to assist students with their personal necessities.

42. NSFAS trends in respect of the level of demand for allowances, reveal that colleges award accommodation to 30% of bursary beneficiaries and travel to 50% of bursary beneficiaries. In determining the proposed percentage breakdown the Department considered these trends. The above percentage breakdown is based on the assumption that the bursary scheme will cover 40% of bursary students for accommodation (i.e. college and private accommodation) and 60% of bursary students for the travel allowance (i.e. less than 40 km away from the college).

43. In determining the awards for accommodation and travel allowances it is critical for Colleges to consider the above National trends as well as the college specific trends for 2018. However, should Colleges deviate from these trends they must ensure that they are able to substantiate the awards and deviation thereof in compliance with the Bursary Rules and Guidelines.

44. Accommodation and travel allowances must be awarded in an accountable manner. Where funds are paid to students a meticulous system of records of payments made must be kept. All the above standardised amounts are the only amounts that must be awarded for 2019 and must not be reduced or exceeded.

**AWARDING OF ALLOWANCES**

45. In addition to the personal care allowance, students must only be awarded one type of allowance, i.e. travel or accommodation. An allowance must NOT be perceived as an entitlement but rather as a means of support which may be awarded to a student on the basis of academic performance.

46. The bursary scheme consists of two processes namely tuition fees and allowances (comprising the personal care allowance, accommodation or travel allowance). NSFAS is responsible for making a determination of whether or not students’ applications are successful in so far as the tuition fees are concerned. Colleges are responsible for making a determination on the applications for travel and accommodation allowances. Students therefore need to apply
directly with the College for allowances as part of the College registration process but they must first apply with NSFAS in order to determine whether or not they qualify for financial aid.

47. Proof of residential address must be submitted as part of the supporting documents for lodging an application for allowances. Such proof could be in any of the following forms: bank statement; letter from a traditional authority confirming that an individual (or business) is permitted to reside (or operate) on communal land; signed by the relevant traditional authority and stamped with a stamp issued by government; any government issued document: e.g. court order, subpoena, traffic fine, etc. or documentation relating to UIF and/or pension payouts, etc.; correspondence from a Body Corporate / Share Block Association; documentation from an insurance or assurance company, e.g. life assurance, short term insurance, health insurance / medical aid, funeral policies, etc.; television license documentation; telephone account (e.g. Telkom); SARS document which includes: a document produced by SARS or a document to be used for tax purposes, e.g. IT12S, IRPS, IT3b, etc.; a rental / lease agreement; a mortgage statement from another mortgage lender; an investment statement from another Investment Provider, e.g. share, portfolio or unit trust statements; or an affidavit deposed to by the person with whom the student resides).

48. Students must only consider private accommodation if College residences are already full to capacity or in instances where the TVET College does not have student residential facilities.

49. In making a final determination on the award for transport allowance, the Financial Aid Committee must apply the distance parameter for the travel allowance. The College must award travel allowance to students residing less than 40km kilometres from the College (this means from 0km and beyond but up to 39.9km). It should therefore be noted that the actual transport allowance that will be awarded to a student will be standardised at R7,000 per annum for all qualifying students.

50. In making a final determination on the award for private accommodation allowance, the College Financial Aid Committee must consider, inter alia, the ‘going rate’ for the area in which the college/campus is located and a rental agreement. The College must award the accommodation allowance to students residing more than forty (40) kilometres from the College (this means exactly 40km and beyond). Students who reside more than 40km from the college but fail to submit their rental agreement must be awarded the travel allowance. It
should therefore be noted that the actual private accommodation allowance that will be awarded to a student will be one of the following three amounts:

<table>
<thead>
<tr>
<th>CATEGORY</th>
<th>AMOUNT</th>
<th>COMMENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Category A</td>
<td>R15,000 per annum</td>
<td>Residing more than 40 km from the College. The College’s Determination</td>
</tr>
<tr>
<td>(For campuses located in rural</td>
<td>per student</td>
<td>of Allowances Policy must articulate the ‘going rate’ for each campus</td>
</tr>
<tr>
<td>areas)</td>
<td></td>
<td>and its categorisation. This means exactly 40 km and beyond.</td>
</tr>
<tr>
<td>Category B</td>
<td>R18,000 per annum</td>
<td>Applicants must submit the following documents for consideration by</td>
</tr>
<tr>
<td>(For campuses located in peri-</td>
<td>per student</td>
<td>the FAC:</td>
</tr>
<tr>
<td>urban areas)</td>
<td></td>
<td>• Proof of home address</td>
</tr>
<tr>
<td>Category C</td>
<td>R24,000 per annum</td>
<td>• Rental agreement</td>
</tr>
<tr>
<td>(For campuses located in urban</td>
<td>per student</td>
<td>An affidavit must not be accepted during the awarding of allowances</td>
</tr>
<tr>
<td>areas)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Colleges must determine categorisation per campus on the basis of the ‘going rate’ of the area in which the campus is located. The Department will provide a predetermined categorisation list from 2020 based on spatial information, triangulated with socio-economic factors.

51. Given the larger geographical footprint of TVET campuses Colleges must implement stricter controls around the awarding of the private accommodation allowance. In this regard colleges must ensure that over time the trend for private accommodation moves downwards rather than upwards.

**DISBURSEMENT OF ALLOWANCES**

52. The award for travel, accommodation and the personal care allowance is intended to improve the retention rates in the College sector, thereby promoting student access. In order to promote student attendance, it is mandatory that student allowances be issued in tranches rather than as a lump sum at the start of the academic year. The minimum requirement of 80% class attendance must be taken into account monthly when determining whether or not to continue making payments for the transport, accommodation and personal care allowance tranches. The release of student allowances must therefore be dependent on the 80% minimum student class attendance for all subjects the student is registered for. The first tranche should be paid to qualifying students in advance and, based on student adherence to the 80% minimum class attendance, the subsequent tranche should then be paid.
53. NSFAS and Colleges must link payment of allowances with the students’ compliance with the Department’s *TVET College Attendance and Punctuality Policy, 2013*. The attendance and punctuality policy was developed to improve retention and pass rates of all students in the TVET College sector and thus all TVET College students are required to strictly comply with the policy irrespective of them being NSFAS bursary beneficiaries or not. Notwithstanding bursary funding, compliance with the attendance and punctuality policy is NOT dependent on the outcome of the application for allowances. **It should be noted that students’ absence due to a strike must be considered in the determination of the attendance rate.** Should the college experience extraordinary circumstances where the attendance rule needs to be legitimately waived, this decision must be approved by Council, and documented accordingly, together with all supporting evidence, which must be presented on request from DHET as well as for audit purposes.

54. NSFAS and Colleges must not disburse NSFAS allowances to a beneficiary who fails to meet the minimum 80% class attendance requirement for a particular month in accordance with the *DHET TVET College Student Attendance and Punctuality Policy, 2013*. The monitoring of class attendance by the responsible lecturer for each scheduled class is critical. Principals must monitor and keep accurate records of student attendance for each scheduled class. Principals must submit, on a monthly basis, a consolidated report on compliance of NSFAS beneficiaries with the requirement of 80% minimum class attendance to the Executive Officer of NSFAS. The funds that would have been accumulated from the allowances as a result of students failing to comply with the requirement of 80% minimum class attendance or dropping out from the College must be returned to NSFAS at the end of the academic year.

55. **College students as well as College and NSFAS employees are not allowed to provide travel and accommodation services to beneficiaries of the DHET TVET College Bursary Scheme.** This practice constitutes a conflict of interest and it is imperative that the College, through its Council, and the NSFAS Board, formulate a policy barring this practice.

56. Students and College officials who are found to have defrauded the DHET TVET College Bursary Scheme must be subjected to an internal disciplinary hearing and have criminal charges laid against them. In the event that these suspects are found guilty, the relevant sanctions must apply
which may include withdrawal of the bursary, cancellation of allowances, disqualification from ever applying for a NSFAS bursary in future, re-payment, expulsion/dismissal, etc.

57. **NSFAS will make payments on behalf of Colleges based on an agreement with the respective colleges.** The disbursement process will be shared with all relevant stakeholders before full implementation.

58. **Where NSFAS pays the allowances directly to students, the students are liable for their own accommodation payments.** Where an institution disburses the allowances on behalf of NSFAS, the College then pays the students directly, and the students are then liable for their own accommodation payments. The details around payments will be agreed upon between NSFAS and the College and will also be contained in the Memorandum of Understanding (MOU) between the College and NSFAS.

59. **Under no circumstances may Colleges pay accommodation providers directly.** The contracts must be between the students and the providers, and not between the TVET Colleges and providers.

**SECTION C: GUIDELINES**

60. Paragraphs 60 to 67 constitute the **GUIDELINES** section of the *Bursary Rules and Guidelines*.

61. Colleges are expected to follow the GUIDELINES, should a College wish to deviate from the GUIDELINES, due to its specific and unique circumstances in respect of matters outlined in paragraph 62, it must develop a *Determination of Allowances Policy* and submit it to the Department by no later than 31 January 2019. Each College must strictly comply with its *Determination of Allowances Policy*. Should a College not submit its *Determination of Allowances Policy* the Department will be assume that the College is implementing the national GUIDELINES.

62. Colleges developing their *Determination of Allowances Policies* on the basis of their unique circumstances must note that the deviation can only be in relation to the following matters:

   62.1 Allowances for students enrolled for outstanding subjects (cf. paragraphs 39.9, 39.10 and 39.11);
   62.2 Minimum attendance requirement for bursary beneficiaries (which can be set higher but not lower than 80%) (cf. paragraph 64); and
62.3 Verification of residential addresses of beneficiaries of travel and accommodation allowances (cf. paragraphs 66 and 67).

63. The College Determination of Allowances Policy must provide clarity in respect of applications for travel and accommodation allowances of students who passed NC(V) Level 4, N3 and N6 with outstanding subjects.

COMPLIANCE WITH THE TVET COLLEGE ATTENDANCE AND PUNCTUALITY POLICY

64. Taking into account its unique circumstances each College’s Determination of Allowances Policy must provide clarity whether the College is maintaining the minimum attendance requirement of 80%, or raising it for bursary beneficiaries.

65. Colleges are required to manage instances where student attendance is compromised by the College, NSFAS or Departmental inefficiencies, as a management issue rather than as application of a ‘Rule’, and must be well-communicated to students. Such provisions should also be captured in the colleges’ policy on determination of allowances.

VERIFICATION OF RESIDENTIAL ADDRESSES OF THE RECIPIENTS OF ALLOWANCES

66. The Department has discovered alarmingly high levels of fraud and corruption involved in the awarding of travel and accommodation allowances to students. This discovery necessitates College verification of residential addresses of beneficiaries of travel and accommodation allowances (while studying) to ascertain the validity of these awards. Taking into account its unique circumstances each College’s bursary policy must provide clarity in respect of verification of residential addresses of beneficiaries of travel and accommodation allowances.

67. Debt collection agencies may be utilised to conduct physical address verification of preferably a minimum sample of 10 – 25% randomly selected students receiving travel and accommodation allowances. Colleges must keep bi-annual reports on verification of residential addresses of beneficiaries of travel and accommodation allowances for audit purposes. On the basis of the analysis of these reports, the Principal should decide whether or not it is necessary to institute a forensic investigation into the administration of these allowances.
SECTION D: ADDITIONAL POINTERS AND TEMPLATES

68. Paragraphs 68 to 77 constitute the additional pointers and templates that may be considered during the administration and management of the bursary scheme

ADDITIONAL NSFAS AND COLLEGE RESPONSIBILITIES

69. Colleges must take responsibility for and take note of the following:
   69.1 Informing students of the criteria that are applicable for the awarding of bursaries, i.e. financial need, academic performance, class attendance, etc.;
   69.2 Informing students of all important documents to be submitted with their bursary applications;
   69.3 Developing a document checklist (cf. Template A) to ensure that all relevant documents are received;
   69.4 Application forms with incomplete documents should not be accepted. If there are queries on submitted documents, the student must be notified immediately;
   69.5 Furnishing students with proof of submission of application forms and supporting documents; and
   69.6 Students should be made aware of their rights, roles and responsibilities, e.g. notification of other bursaries or change of address, etc.

MONITORING AND SUPPORT

70. The Department, its regional offices and Principals will conduct regular monitoring and support of the DHET TVET College Bursary Scheme administration at Colleges. Colleges are encouraged to contact the Regional office, the Department and NSFAS when support is needed. The Bursary Administration Monitoring Tool (cf. Template E) must be used to monitor and evaluate the College’s administration and management of the Department’s TVET College Bursary Scheme.

71. Colleges will be expected to manage grievances or disputes emanating from their bursary policies in giving effect to the administration of allowances as contemplated in paragraphs 60 to 67 of this document.
MARKETING

72. The first point of marketing should be the PLP, NC(V) or Report 191 programmes, then the bursary scheme as a possible access tool to the College and programme offerings.

73. It is the responsibility of the College to develop a marketing strategy for the bursary and to market the availability of bursaries to the students in a responsible and accountable manner. It is critical that the bursaries are marketed as the Department of Higher Education and Training (DHET) TVET College Bursary Scheme (DHET TVET College Bursary Scheme). It is important for the name of the scheme to be presented in a consistent manner to avoid confusion with other bursaries that may be on offer.

74. Colleges are advised not to guarantee students bursaries when recruiting, since bursary awards are subject to bursary administration processes as outlined in this document.

75. Colleges should communicate the bursary process in classes, during orientation and induction, through internal and external newsletters, brochures, posters, College website, newspapers and other means the College may deem appropriate.

76. Closing dates for the submission of bursary application forms should be stated very clearly in the advertisements issued by Colleges and on the bursary application forms (where possible).

77. The Principal as the Accounting Officer in a college, is ultimately responsible for the accuracy and validity of information submitted to NSFAS. THE Director-General will institute consequence management practices in the event that the college fails to adhere to these Bursary Rules and Guidelines.
### Checklist for Bursary Applications

<table>
<thead>
<tr>
<th>Supporting Documents</th>
<th>Please tick if included</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Certified copy of your Identity Document. If you are younger than 16 years of age, and do not have a green bar-coded ID or smart ID card, you must submit a certified copy of your unabridged birth certificate.</td>
<td></td>
</tr>
<tr>
<td>2. If you have been exempted from paying school fees, please provide a letter from the school informing NSFAS that you have been exempted.</td>
<td></td>
</tr>
<tr>
<td>3. Certified or official copy of recent payslip, letter of employment, not older than three months, for each parent, or the person who supports you, or your guardian or yourself if you are employed. This is for all types of employment or all forms of income for all members of the household. This includes any income received from SASSA grants, Unemployment Insurance Fund (UIF), or any retirement, life, disability or other benefits paid as a lump sum or in monthly payments.</td>
<td></td>
</tr>
<tr>
<td>4. If your parents or person who supports you or your legal guardian are retired, please provide a copy of an official pension slip or bank statement showing pension payment.</td>
<td></td>
</tr>
<tr>
<td>5. If your parents or the person who support your or your legal guardian works as an informal trader, please provide an affidavit signed by them to confirm this employment.</td>
<td></td>
</tr>
<tr>
<td>6. If either of your parents is deceased, please provide a certified copy of the death certificate.</td>
<td></td>
</tr>
<tr>
<td>7. If your parents are divorced, please provide a certified copy of the divorce decree.</td>
<td></td>
</tr>
<tr>
<td>8. Certified copy of a SASSA letter if any of your family members are receiving a social grant and are also contributing to your household income. This also applies to your legal guardian.</td>
<td></td>
</tr>
<tr>
<td>9. If you have disability, please complete the relevant supporting documents (please see the NSFAS website for details) and submit them with your application form.</td>
<td></td>
</tr>
</tbody>
</table>
# 2019 ALLOWANCE APPLICATION FORM

## SECTION 1 – COLLEGE OFFICIAL TO COMPLETE THIS SECTION (NOT THE STUDENT)

*For College official to complete (Complete in FULL) – Incomplete forms will not be processed*

<table>
<thead>
<tr>
<th>Application reference number (must be generated by the college)</th>
<th>College name</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Campus name (where student has registered)</th>
<th>Registration cycle (tick the appropriate cycle)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1 NC(V), S1 and T1</td>
</tr>
<tr>
<td></td>
<td>2 T2</td>
</tr>
<tr>
<td></td>
<td>3 S2</td>
</tr>
<tr>
<td></td>
<td>4 T3</td>
</tr>
</tbody>
</table>

## SECTION 2 – STUDENT TO COMPLETE

*For student to complete (Complete in FULL) – Incomplete forms will not be processed*

<table>
<thead>
<tr>
<th>Student surname</th>
<th>Student first names</th>
<th>Student ID number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**PLEASE PROVIDE A CERTIFIED COPY OF YOUR ID DOCUMENT NOT OLDER THAN THREE MONTHS**

<table>
<thead>
<tr>
<th>Student number (If available)</th>
<th>Cellphone number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Home address** *(Not address while studying)*

<table>
<thead>
<tr>
<th>House number:</th>
<th>Street name:</th>
<th>Suburb / Location name:</th>
<th>Town/ City name:</th>
<th>Postal code:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**APPLICANTS MUST SUBMIT THE FOLLOWING SUPPORTING DOCUMENTS:**

**Travel:** Please provide proof of your home address in accordance with paragraph 47 of the 2019 bursary rules and guidelines.

**Accommodation:** Please provide proof of your home address and the rental agreement in accordance with paragraphs 47 and 50 of the 2019 bursary rules and guidelines. Certified copy (not older than 3 months) of the rental agreement signed off by the student and the landlord that indicates the rental period for 2019. Rental agreements that do not indicate the rental period will be considered invalid.

**Personal care allowance:** No supporting documentation is required. All bursary beneficiaries will receive the personal care allowance in accordance with paragraph 41 of the 2019 bursary rules and guidelines.

**Allowances requested (Mark the box next to the applicable allowance with an X)**

<table>
<thead>
<tr>
<th>Transport</th>
<th>Accommodation (Inclusive of meals)</th>
<th>Personal care allowance</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Signature of student**

<table>
<thead>
<tr>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

**Please note that by signing this application you are accepting the declaration on page 2 of this application.**
By signing this application I declare the following:
The information and required documents provided by myself in respect of this application are to the best of my knowledge true and correct. In the event that it is later discovered that this request was fraudulent/falsified and as a result the TVET College indicated in this application or NSFAS suffers an out of pocket loss due to my negligence and/or criminal intent in submitting this application, I will be held personally liable for such loss and will be subjected to a disciplinary enquiry, cancellation of my NSFAS bursary and being expelled from the TVET College indicated in this application.

Furthermore I also acknowledge that I accept the following terms and conditions with regards to the submitted application:

1. This application is strictly to request an allowance for accommodation or transport. It does not represent an application for a bursary with NSFAS.
2. I grant permission that my home address as provided in this application may be verified.
3. Submission of this application does not guarantee that I will be receiving an allowance if I am funded by NSFAS in 2019.
4. My qualification for the allowances requested and receipt thereof are subject to the “2019 RULES AND GUIDELINES FOR THE ADMINISTRATION AND MANAGEMENT OF THE DEPARTMENT OF HIGHER EDUCATION AND TRAINING’S TECHNICAL AND VOCATIONAL EDUCATION AND TRAINING COLLEGE BURSARY SCHEME”
5. If my request for allowances are successful these allowances will be awarded for each period of study in which I qualify (see point number 1 and 4 above) to receive requested allowances as follows: Year course = 10 months, Semester course = 5 months per funded semester, Trimester Course = 3 months per funded trimester.
6. If I have applied for and qualify for an allowance, the allowance will be requested in line with the decision of the Financial Aid Committee of the TVET College indicated in this application and will be in accordance to the standard annual rates allowed per the bursary rules and guidelines referred to in point 4 above proportional to funded terms of study only as indicated in point number 5 above.
7. I must inform the TVET College immediately when my home address changes as this could influence the allowance that I qualify for.
8. If I receive an accommodation allowance I must provide the College with a new lease agreement if the current lease agreement has expired or where I have moved to another place of accommodation.

SECTION 3 – COLLEGE OFFICIAL TO COMPLETE THIS SECTION (NOT THE STUDENT)

<table>
<thead>
<tr>
<th>For College official to complete (Complete in FULL) – Incomplete forms will not be processed</th>
</tr>
</thead>
<tbody>
<tr>
<td>College official surname</td>
</tr>
<tr>
<td>College official first names</td>
</tr>
<tr>
<td>Campus</td>
</tr>
<tr>
<td>Original ID document inspected and agreed to certified copy received? Indicate YES or NO</td>
</tr>
<tr>
<td>Was the student who completed and signed the student section above the person as reflected in the original ID document presented to you? Indicate YES or NO</td>
</tr>
<tr>
<td>Has all of the required documentation been attached to this form? Indicate YES or NO</td>
</tr>
<tr>
<td>College official signature</td>
</tr>
<tr>
<td>Date</td>
</tr>
</tbody>
</table>

By signing the above section in my capacity as college official, I declare the following:
The information received by myself in respect of this application and attached was provided by the student that signed the above section of this application.
Template: Letter to Successful Applicants

|College letterhead |

Name of Student: 
Student Number: 
Identity Number: 
Campus: 
PLP/NATED/NC(V) Programme and Level: 

Dear Student

AN OUTCOME OF THE ALLOWANCE APPLICATION

It is a pleasure to inform you that your application for the allowances was successful. Please be advised that the College Financial Aid Committee made a determination on your application for allowances on the basis of, amongst others, the outcome of your bursary application with the National Student Financial Aid Scheme (NSFAS), academic performance, and supporting documents.

You have been awarded allowances as follows:

<table>
<thead>
<tr>
<th>Allowance</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accommodation (if applicable):</td>
<td>.........</td>
</tr>
<tr>
<td>Transport (if applicable):</td>
<td>.........</td>
</tr>
<tr>
<td>Personal care</td>
<td>.........</td>
</tr>
<tr>
<td><strong>Total:</strong></td>
<td>.........</td>
</tr>
</tbody>
</table>

Please note that payment of allowances is intended to promote your attendance. In the light hereof, the payment of allowances will therefore be dependent on your class attendance and it will be made into your bank account in tranches (not as a lump sum) on a monthly basis.

Should you require any further information in this regard, please do not hesitate to contact the student liaison officer at your campus.

Yours sincerely

Ms/Mr/Dr/Prof,ABC
Principal: ABC TVET College
Date:
Template: Letter to Unsuccessful Applicants

College letterhead

Name of Student:
Student Number:
Identity Number:
Campus:
PLP/NATED/NC(V) Programme and Level:

Dear Student

AN OUTCOME OF THE ALLOWANCE APPLICATION

We regret to inform you that your application for the allowances was unsuccessful. Please be advised that the College Financial Aid Committee made a determination on your application for allowances on the basis of, amongst others, the outcome of your bursary application with the National Student Financial Aid Scheme (NSFAS), academic performance, and supporting documents.

Your application for allowances was declined due to the following reason(s):

- The value of your annual household income
- Academic performance
- Your citizenship
- Other (specify)________________________________________

In terms of the Bursary Rules and Guidelines you are at liberty to lodge an appeal against the decision of the NSFAS and the FAC should you have reason to believe that the NSFAS or the FAC erred in its decision to decline your application. In this regard, you will be required, upon receipt of this letter, to lodge an appeal in writing with the Bursary Appeals Committee (BAC) within ten (10) working days. In your appeal you must state reasons for your appeal and attach documents, if any, that you believe might support your appeal.

Should you require any further information in this regard, please do not hesitate to contact the student liaison officer at your campus.

Yours sincerely

Ms/Mr/Dr/Prof, ABC
Principal: ABC TVET College
Date:
# TEMPLATE E

## Bursary Administration Monitoring Tool

**College:**  
**Campus:**

<table>
<thead>
<tr>
<th></th>
<th>Communication</th>
<th>YES/NO</th>
<th>Evidence</th>
<th>Remedial Action/Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1</td>
<td>Acknowledging receipt of bursary applications</td>
<td></td>
<td>Acknowledgement receipts/letters/sms,</td>
<td></td>
</tr>
<tr>
<td>1.2</td>
<td>Exemption of NSFAS beneficiaries from paying registration fees</td>
<td></td>
<td>Booklets, leaflets, etc.</td>
<td></td>
</tr>
<tr>
<td>1.3</td>
<td>Communication of the eligibility criteria for bursaries</td>
<td></td>
<td>Booklets, leaflets, etc.</td>
<td></td>
</tr>
<tr>
<td>1.4</td>
<td>Issuing of the bursary documentation to the Student Representative Council (SRC) (i.e. allocation letter, Bursary Rules and Guidelines, Attendance Policy, etc.)</td>
<td></td>
<td>Allocation letter, Rules and Guidelines, Attendance Policy, etc.</td>
<td></td>
</tr>
<tr>
<td>1.5</td>
<td>Issuing of the criteria for awarding bursaries (particularly the awarding of allowances)</td>
<td></td>
<td>Awarding criteria</td>
<td></td>
</tr>
<tr>
<td>1.6</td>
<td>Issuing of the outcome on applications for allowances (i.e. to both successful and unsuccessful applicants)</td>
<td></td>
<td>Letters/sms, etc.</td>
<td></td>
</tr>
<tr>
<td>1.7</td>
<td>Notification on receipt of NSFAS payment</td>
<td></td>
<td>Updated statements of student accounts</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Processing of Applications</th>
<th>YES/NO</th>
<th>Evidence</th>
<th>Remedial Action/Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.1</td>
<td>Capacity building and training of the SRC</td>
<td></td>
<td>Agenda, attendance registers, presentations, reports, etc.</td>
<td></td>
</tr>
<tr>
<td>2.2</td>
<td>Functioning of the Financial Aid Committee (FAC)</td>
<td></td>
<td>Agenda, minutes, attendance registers, etc.</td>
<td></td>
</tr>
<tr>
<td>2.3</td>
<td>Participation of the SRC in the FAC and the Bursary Appeals Committee (BAC) (ideally each campus must have representation in the FAC)</td>
<td></td>
<td>Minutes, attendance registers, etc.</td>
<td></td>
</tr>
<tr>
<td>2.5</td>
<td>Full payment of College fees for qualifying students (full award for College fees)</td>
<td></td>
<td>Control lists</td>
<td></td>
</tr>
<tr>
<td>2.6</td>
<td>Adjudication on applications for allowances</td>
<td></td>
<td>Awarding criteria for standardised allowances</td>
<td></td>
</tr>
<tr>
<td>2.7</td>
<td>Avenues available to unsuccessful applicants to lodge an appeal</td>
<td></td>
<td>Appeals template, Appeals Register</td>
<td></td>
</tr>
<tr>
<td>2.8</td>
<td>Adherence to the Bursary Administration Schedule (i.e. 50%, 75% and 100% of the total allocation claimed by 30 April, 30 June and 30 September respectively)</td>
<td></td>
<td>NSFAS payment letters</td>
<td></td>
</tr>
<tr>
<td>2.9</td>
<td>Management oversight over bursary administration processes</td>
<td></td>
<td>Progress reports</td>
<td></td>
</tr>
</tbody>
</table>
### DISBURSEMENT OF BURSARY FUNDS

<table>
<thead>
<tr>
<th></th>
<th>YES/NO</th>
<th>EVIDENCE</th>
<th>REMEDIAL ACTION/COMMENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.1</td>
<td>Timeous crediting of the accounts of NSFAS beneficiaries for College fees and allowances</td>
<td>Updated student accounts</td>
<td></td>
</tr>
<tr>
<td>3.2</td>
<td>Timeous payment of allowances linked to compliance with the TVET College Student Attendance and Punctuality Policy, 2013</td>
<td>Monthly attendance registers</td>
<td></td>
</tr>
<tr>
<td>3.3</td>
<td>Verification of residential addresses of recipients of allowances</td>
<td>Bi-annual reports</td>
<td></td>
</tr>
</tbody>
</table>

### UTILISATION OF FUNDS

<table>
<thead>
<tr>
<th></th>
<th>NUMBER/AMOUNT</th>
<th>EVIDENCE</th>
<th>REMEDIAL ACTION/COMMENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>4.1</td>
<td>No. of bursary recipients</td>
<td>Control lists, FAC minutes</td>
<td></td>
</tr>
<tr>
<td>4.2</td>
<td>No. of recipients for travel</td>
<td>Control lists, FAC minutes</td>
<td></td>
</tr>
<tr>
<td>4.3</td>
<td>No. of recipients for accommodation</td>
<td>Control lists, FAC minutes</td>
<td></td>
</tr>
<tr>
<td></td>
<td>College Accommodation</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Private Accommodation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.4</td>
<td>Tuition Fee Allocation</td>
<td>R</td>
<td>DHET letter</td>
</tr>
<tr>
<td>4.5</td>
<td>Amount paid out to the college by NSFAS</td>
<td>R</td>
<td>NSFAS remittance advice</td>
</tr>
<tr>
<td>4.6</td>
<td>Amount credited to students’ accounts for tuition</td>
<td>R</td>
<td>IT system</td>
</tr>
<tr>
<td>4.7</td>
<td>Amount paid out to students for personal care</td>
<td>R</td>
<td>IT system</td>
</tr>
<tr>
<td>4.8</td>
<td>Amount paid out to students for travel</td>
<td>R</td>
<td>IT system</td>
</tr>
<tr>
<td>4.9</td>
<td>Amount paid out for accommodation</td>
<td>R</td>
<td>IT system</td>
</tr>
<tr>
<td></td>
<td>College Accommodation</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Private Accommodation</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### GENERAL COMMENTS, OBSERVATIONS AND RECOMMENDATIONS