

## **MEDIA STATEMENT**

## TO ALL EDITORS/EDUCATION REPORTS

**DATE: 26 March 2025** 

## NSFAS STATEMENT ON UPDATES IN THE PAYMENT OF ACCOMMODATION CLAIMS

The National Student Financial Aid Scheme (NSFAS) has conducted a thorough assessment of its internal processes concerning the payment of legitimate accommodation claims, prompted by concerns expressed by accommodation providers regarding the submission and payment procedures.

As a result of this review, NSFAS has made significant improvements to streamline the payment process. We are pleased to announce that the payment date has been moved up from 4<sup>th</sup> April 2025 to Monday, 31<sup>st</sup> March 2025. This adjustment reflects our commitment to provide timely and efficient support to students who rely on NSFAS funding for their accommodation needs.

In light of these developments, NSFAS urges accommodation providers to refrain from evicting students and to collaborate with the scheme in submitting their accommodation claims according to the guidelines provided. This cooperation is crucial to ensuring that students, who are often in vulnerable situations, maintain stable living conditions while pursuing their studies.

NSFAS expresses gratitude to the accommodation providers, colleges, universities, and student unions for their continued support and dedication to assisting students. Your efforts are important to creating a safe and supportive learning environment for students.

NSFAS remains committed to engaging with accommodation providers to identify and implement long-term solutions to the challenges facing the private student accommodation sector.



For any further inquiries, accommodation providers and students are encouraged to reach out to NSFAS through the designated communication channels.

### END ###

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Issued by the National Student Financial Aid Scheme (NSFAS)